## **Kardelicious**

## **Terms and Conditions:**

- 1. A non-refundable payment of 50% of the total order is due when placing the order with Kardelicious. By paying the deposit you are agreeing to the terms and conditions noted here.
- 2. Please make payment to: HSBC, Kardelicious, A/C No 11495186 Sort: 40-40-25 using your first names as a reference.
- 3. Purchase of card, embellishments, ribbon etc will only be made once the funds have cleared.
- 4. The final payment is due 2 months prior to the delivery date/agreed collection date of the final balance of the order. If payment is late, Kardelicious cannot guarantee your order will be available at the previous agreed date. If final payment is not received 4 weeks prior to the wedding date, Kardelicious reserves the right to cancel making the order.
- 5. Only cash can be paid upon delivery if agreed in advance in writing by Kardelicious.
- 6. Please ensure you order the correct quantities (spare invites are advised) as the minimum order price for additional invites is £30 plus the cost of the items.
- 7. To protect both parties, your stationery will not be made until samples/proofs have been signed/accepted in writing by the client.
- 8. All stationery wording must be proofread by the client and agreed in writing before production begins. If a mistake is made and not spotted beforehand and the order has to be remade, the client will be charged the full price of the order again plus a rush fee of 50%. The payment for this additional rush order is due immediately.
- 9. Names and addresses supplied to Kardelicious must be in writing and must be signed off by the client before invitations etc are produced.
- 10. Sample invitations are charged at £10 per sample including P&P.
- 11. Failure on the part of Kardelicious to supply the goods as ordered and as agreed in writing will result in a full refund to the client of any monies paid.
- 12. Kardelicious owns the designs of all stationery it creates and therefore may add the design made for you to our website collection prior to your wedding and may also use images of such product for facebook, magazine or newspaper advertising.
- 13. Kardelicious designs are under copyright and therefore cannot be copied by yourselves or anyone else.
- 14. The Kardelicious logo will be on the reverse of invitations, order of service, menus, thank you cards etc. If you do not wish the logo to be present an additional charge of £100 will be made. This must be communicated BEFORE production commences.
- 15. The quote is based on the whole order. Should you remove any items off the order I reserve the right to increase the price of the remaining items.
- 16. Kardelicious reserves the right to use different materials to those used to make your samples. For example, if a ribbon colour/card colour is no longer available or is not in stock, Kardelicious will replace it for the closest match.
- 17. Once the venue stationery (seating plan, place cards, table numbers, post box, guest book, memory box, Order of Service, Menus, Order of the Day etc) is printed, no changes can be made as there is no time to do this before the wedding.